# The Dr. Martens journey to standardise reporting and drive financial insight

WEDNESDAY 30 APRIL 2025







# Dr. Martens' journey to standardise reporting and drive financial insight



1	Introduction to Dr. Martens	4	The Solution
2	Phase I	5	Key Learnings
3	Phase II	6	Q & A



## Presenters







#### Sunil Chityal

Finance Director, Supply Chain Operations Dr. Martens

#### Joe Mitchell

Principal Consultant AMCO Solutions

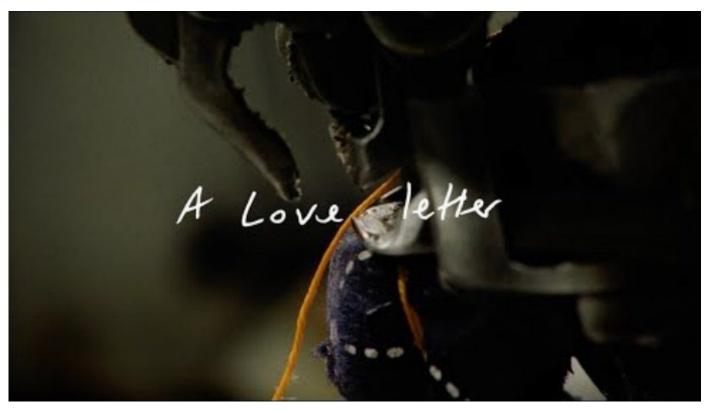


# Introduction to Dr. Martens



## Introduction to Dr. Martens









# Phase I

### Statutory & Management Reporting



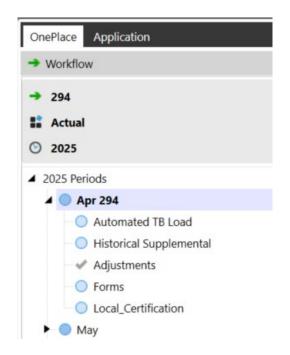
ONESTREAM SOFTWARE | FINANCE EMPOWERED 6

# Phase 1

Statutory & Management Reporting

- Bespoke reporting capabilities
- Direct integration to D365 via a data lake
- Speed, Agility & Dynamic Analysis
- Solved complex FX challenges
- Budget and Forecast loads







# Phase II

Gross Margin Analysis & Forecasting From legacy excel to full system automation



# Rationale & Background

Why Dr Martens embarked on the Margin Analysis journey



01	Move away from Excel based data base and working
02	Embed proposals to improve systems, process, discipline & control
03	Enhanced visibility on costs, margin and revenue earlier
04	One click calculations
05	Improved and automated management packs
06	Faster, more accurate decision support
07	User-friendly dashboard & workflows

#### $\mathcal{O}$ onestream

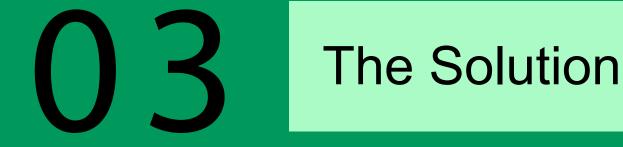
# Rationale & Background

Why Dr Martens embarked on the Margin Analysis journey



08	Transparent accountability and visibility
09	Product/Supply integration – optimising value at earlier stages
10	Formal approval process
11	Controlled access to Margin Analysis/Target Margins
12	Robust system foundation for scenario analysis and planning

#### $\mathcal{D}$ onestream





## The Solution



#### Detailed analysis of **Product information**, by Season-by-Season Margin Channel Seamless blend with Country of Sale Forecasts detailed **Product attributes** Country of Origin New/Carry Over/Reintroduction products Tariff calculations , blended Simple Guided Reporting Driver based calculations , with detailed Tariff codes dashboard for reporting with driver inputs and Duty percentages

#### Ø onestream

# Product detail

#### Blended cube data with detailed table information



talSegments - Total Segments	amco		Margin A	nalysis Dashb	ooard	Import Product Exercise	xcel File 🗸 Complete						
Footwear - Footwear	Product Master Tabl	Deadlast Cla	Table Desident T	Wester Telle	adata Data Car	Dive Data	t						
7 Segment1		e Product Cla	iss lable Product I	ariff Codes Tariff C	Codes to Duty Cop	y Driver Data Master R							
▲ 7 Collection1	Product Master Table												
<ul> <li>C23CIF22 - Product 2498</li> </ul>	Product Code 🝸	Segment	Style Name	Style Description	n 🝸 Colour Descrip	▼ Material Descrip ▼	Pack	Collection					
	003BFKZ51CF S	egment7	Product 3454	Overshirt	Yellow	Mesh	Elemental Earth	Collection97					
72 C23CIF22_SKU_Default - Product 2498	003BFKZ51F2 S	egment7	Product 3444	Overshirt	White	Polyester	Elemental Earth	Collection96					
C23F222Z - Product 2491	003BFKZ51FB S	egment7	Product 3446	Overshirt	Green	Synthetic Leather	Velocity	Collection96					
7 C23F222Z_SKU_Default - Product 2491	003BFKZ51FCA S	egment7	Product 3449		Brown	Mesh	Vivid Horizon	Collection97					
72 FZ3CZ22D - Product 2023	003BFKZ51FCB S	egment7	Product 3450		Orange	Canvas	Starlight Collection	Collection97					
7 FZ3CZ22D_SKU_Default - Product 2023	003BFKZ51FFA S	egment7	Product 3447	Overshirt	Yellow	Velvet	Aqua Motion	Collection97					
TESCEED_SKG_DCHART THOUGETEDES	003BFKZ51FFB S	egment7	Product 3448	Overshirt	Orange	Suede	Camo Craze	Collection97					
	003BFKZ51FRA S	egment7	Product 3451	Overshirt	Green	Velvet	Minimalist Flow	Collection97					
	003BFKZ51FRB S	egment7	Product 3452	Overshirt	White	EVA	Minimalist Flow	Collection97					
	003BFKZ51FZ S	egment7	Product 3445	Overshirt	Patterned	Mesh	Urban Explorer	Collection96					
ducts included in	003BFKZ51R2 S	egment7	Product 3457	Skirt	Gold	Rubber	Camo Craze	Collection96					
ension/cube data	003BFKZ51RBA S	egment7	Product 3460	Overshirt	Patterned	Synthetic Leather	Lunar Legacy	Collection96					
	003BFKZ51RBB S	egment7	Product 3461	Overshirt	Brown	Neoprene	Camo Craze	Collection96					
del, with	003BFKZ51RCA	eament7	Product 3464	Overshirt	Black	Neoprene	Elemental Earth	Collection96					

#### Detailed Product attribute information loaded in parallel to bespoke Product tables

\*Illustrative figures. Not actual data

onestream

futureproofing for

possible SKU-level

# Tariff and duty percentages

Tariffs linked to individual products, by country of import/export

Product Code <b>T</b>		Product Tariff Codes														
Product Code 🝸	Year <b>T</b>	Season 🝸	UK Tariff Code	EU Tariff Code 🝸	USA Tariff Code 🔻	China Tariff Code <b>T</b>	Japan Tariff Code 🝸	Hong Kong Tariff Code <b>T</b>	Canada Tariff Code 🝸	Korea Tariff Code 🝸						
AC3D2222	2025	SS	9605000000	9605000000	3405.10.0000	2	2	1	3405.10.0000	1						
ADZZC22Z	2025	SS	9605000000	9605000000	3405.10.0000	2	2	1	3405.10.0000	1						
AC0031222	2025	SS	9603909100	9603909100	9605.90.8050	2	2	1	9605.00.0000	1						
AD232BIZ	2025	SS	6406905090	6406905090	6406.10.9040	2	2	1	6406.10.9100	1						
AD2FC222	2025	SS	6406905090	6406905090	6406.10.9040				6406.10.9100							
AD2IC22Z	2025	SS	6406905090	6406905090	6406.10.9040	2	2	1	6406.10.9100	1						
AD2IIB2Z	2025	SS	6406905090	6406905090	6406.10.9040				6406.10.9100							

Upload of tariff codes for each Product.

Additional upload of tariff codes to duty percentages by import/export country

Used in cube Duty cost calculations – easily rerun for what-if analysis

Tariff Code <b>T</b>	Description <b>T</b>	Importer <b>T</b>	Exporter <b>T</b>	Year <b>T</b>	Season T	Duty T
9605000000	Shoe cleaning set	EU	Tot_BD	2025	SS	0.000000
9605000000	Shoe cleaning set	EU	Tot_CN	2025	SS	0.036999
9605000000	Shoe cleaning set	EU	ht_GB	2025	SS	0.000000
9605000000	Shoe cleaning set	EU	Tot_YH	2025	SS	0.000000
9605000000	Shoe cleaning set	EU	Tot_LA	2025	SS	0.000000
9605000000	Shoe cleaning set	EU	Tot_TH	2025	SS	0.036999
9605000000	Shoe cleaning set	EU	Tot_VN	2025	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_BD	2025	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_CN	2025	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_KH	2025	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_LA	2 25	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_PT	2015	SS	0.000000
9605000000	Shoe cleaning set	GBR	Tot_TH	20 5	SS	0.000000
9605000000	Shoe cleaning set	GRR	Tot VN	20 5	22	0.000000
9605.90.8050	Shoe brushes	USA	Tot_BD	2025	SS	0.028000
9605.90.8050	Shoe brushes	USA	Tot_CN	2025	SS	0.102999
9605.90.8050	Shoe brushes	USA	Tot_GB	2025	SS	0.028000

Dr. AirWair \_\_\_\_

#### $\mathcal{D}$ onestream

\*Illustrative figures. Not actual data

## Workflows

OnePlace Application	MarginCentralUpload.Forms - SS - 20     Input Forms Input Forms Started	025 (Apr 2024 - Mar 2025)							-						
Workflow     MarginCentralUpload	▲ I I I I I Complete Form														
SS SS	<ul> <li>Workflow Forms</li> <li>Required</li> </ul>	Form Form Audit													
O 2025	- 3001_Input_Footwear	O H I 🗎 🚺			Drive	r Inputs for	Footwear								
▲ 2025 Periods	3002_Input_NonFootwear		VAT % (Adults)	VAT % (Kids)	Contingency % 1 None	FET %	Mark Up (Adults)		Mark Up (Kids)	1 Distributors					
4 🔵 2025 (Apr 2024 - Mar 2025)	Solutional	🔩 CAN - Canada			2.8000%		1.4000	4.7000	1.8000	3.4000					
<ul> <li>ProductTables</li> </ul>		😫 USA - United States of America			2.8000%		2.0000	3.4000	2.2000	3.9000					
<ul> <li>ImportDemand</li> </ul>		🔩 AUS - Australia			2.3000%		1.4000	3.4000	1.8000	2.6000					
MportFOB		🔩 CHN - China			2.0000%	65.0000%	2.4000	2.3000	1.4000	2.0000					
<ul> <li>ImportRRP</li> </ul>		🔩 HKG - Hong Kong, SAR China			2.5000%		2.0000	2.0000	1.8000	2.3000					
MarginCentralUpload.Forms		🔩 JPN - Japan			3.0000%		2.2000	2.3000	1.4000	2.3000					
<ul> <li>ImportTargets</li> </ul>		🔩 KOR - Korea (South)			2.8000%	55.0000%	2.2000	3.4000	2.2000	2.0000					
		4 DEU - Germany	19.0000%	19.0000%	2.0000%		2.2000	4.3000	2.1000	4.7000					
		4 FRA - France	20.0000%	20.0000%	3.0000%		3.0000	5.2000	2.5000	3.0000					
		🔩 ITA - Italy	22.0000%	22.0000%	3.0000%		1.8000	5.2000	1.6000	3.9000					
		and the second s	21.0000%	21.0000%	2.8000%		2.8000	3.0000	1.6000	4.3000					
		4 ESP - Spain	21.0000%	21.0000%	2.0000%		2.5000	5.2000	2.5000	3.9000					
		4 GBR - United Kingdom	20.0000%	0.0000%	2.0000%		2.8000	5.2000	2.8000	3.9000					
		4 POL - Poland	23.0000%	23.0000%	2.0000%		2.3000	3.0000	1.6000	3.9000					
		1 SWE - Sweden	25.0000%	25.0000%	2.0000%		1.7000	4.7000	1.6000	5.2000					

Simple, central workflow process for whole process

If requirements dictated, responsibilities could be devolved to separate workflows – e.g. Demand Volumes uploaded regionally

Ø onestream

# Data validation

#### Confirmation rules



			(All) Summar	y kule Analysis									
Status 🔻	Rule Name 🛛 🕈		Rule	Text	Ţ	Tested	▼ Passed ▼	Failed					
0	MAR01	Check if volumes are lo	aded, that an RRP is present			47	40	7					
۲	MAR02	Check if volumes are lo	aded, that an FOB is present			47	47	0					
•	MAR03	Check if product has a	heck if product has a tariff code, that corresponding duty percentages appear in the table.										
•	MAR04	Check for reported Ma	47	47	0								
•	MAR05	105 Check UD3 aligns with LineStatus/Class table											
•	MAR06	47	47	0									
	MAR07	47	47	0									
	MAR08	Check if volumes are lo		47	47	0							
	MAR50	Check for products pre	sent in Segment hierarchy but not Collection	on hierarchy.		47	47	0					
	MAR51	Check for products pre	sent in Collection hierarchy but not Segme	ent hierarchy.		47	47	0					
	ΜΔΡ52	Check for dunlicate pro	ducts in the Seament hierarchy			/7	17	0					
			(MAR01) Deta	ail Rule Analysis									
Status 🔻	Entity Name 🔻 Am	iount 🔻	Error Message	Information 1	T Informat	ion 2	T						
•	201	1.00 Volumes lo	aded for products, but no RRP loaded	Total products against this legal entity with Volume but no RRP = 1	** The below produc have demand volum RRP ** Product code: ZZ3RS Country: USA	nes loaded, but no							
	202	0.00											

Strong emphasis on data quality

Simple and clear confirmation rules to capture errors in underlying data (e.g. missing RRPs/FOBs)

Led to increase in accuracy of Margin calculations when compared to Excel -based models

# **Guided Reporting**

#### Ma

Margin by Class and Region

anagement p	back ou	Itpu	ts										Records			0	oración
${oldsymbol{\mathcal{D}}}$ Dashboard - Guided Reportin	g																¢ ⊡ >
7 0 /																	
GUIDED REPORTING																Û	命 ?
ANALYSIS																	
Define Global Parameter	Select Scenario	Se	lect Time 2025														
Report Options	Select Region Total_EMEA		lect Product Footwea	ar													
Report Groups:	08101						Margin % f	or Year = 2025,	Scenario = SS, Regio	on = Total_E	MEA, Segment =	Footwear					¢z
Margin •	-															EMEA	
Reports:	86 EU	04				anar Manala Ir			United Kingdom		SS Sales (\$000) S		5 2025 Margin		to a 1934 in the second second		
Margin by Channel	Total	Qty (000s) 825	var % PY 5. 11.2%	S Sales (\$000) SS 19,589	13,422	68.5%	73.3%	-4.8% pt	SS Qty (000s) 547	11.6%	10,541	5 Margin (\$000) 5: 7,248	68.8%	S PY Margin V 65.9%	ar PY Margin 2.9% pt	SS Qty (000s)	11.4%
Margin by Region Summary Margin by Region	Other	332	11.9%	6,019	4,160	69.1%	73.3%	-4.2% pt	313	11.4%	4,752	3,265	68.7%	64.7%	4.0% pt	645	11.7%
Top Bottom Performers	Carry Over	493	10.8%	13,570	9,263	68.3%	73.3%	-5.0% pt	234	11.9%	5,788	3,983	68.8%	66.9%	1.9% pt	727	11.1%
Region Top 10	Footwear	234	10.6%	19,589	13,422	68.5%	73.3%	-4.8% pt	127	12.9%	10,541	7,248	68.8%	65.9%	2.9% pt	361	11.4%
Segment Margin Targets	Segment1	5	12.5%	499	375	75.0%	77.3%	-2.3% pt	4	12.7%	417	312	74.7%	70.8%	3.9% pt	9	12.6%
Product Volume Counts	Segment2	43	12.0%	2,650	1,780	67.2%	72.9%	-5.8% pt	37	12.2%	2,256	1,480	65.6%	61.6%	4.0% pt	80	12.1%
Top 5 Season Compare Global Top 10 Margin by Class and Channel	Segment3	186	10.3%	16,439	11,268	68.5%	73.2%	-4.7% pt	86	13.2%	7,868	5,456	69.4%	66.9%	2.5% pt	272	11.2%

#### User friendly, dynamic reporting pack created in Guided Reporting

\*Illustrative figures. Not actual data



# Reporting

#### Blending cube data with table information



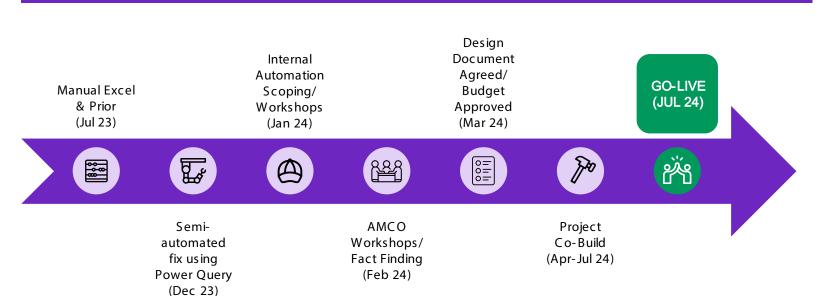
									1	Master Report for	2025, 55							
Product Co	🔁 Country	Channel	Pactory	📳 Segment	🔁 Style Name	Par Colour	Collection	🔁 Leather	Tariff Code GBR	📳 Tariff Code EU	🔁 Tariff Code USA	🔁 Line Status	Demand_Vc	Part Revenue excl VAT	POB	📳 Freight	Contingency	📳 Duty
C23CIF22	USA	Ecommerce	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	55.00	9,152.00	(2,236.21)	(83.60)	(62.61)	(195.40)
C23CIF22	USA	Wholesale	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	33.00	2,745.60	(1,341.73)	(50.16)	(37.57)	(117.24
C23CIF22	CHN	Retail	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	3.00	803.21	(121.98)	(3.96)	(2.44)	
C23CIF22	CHN	Ecommerce	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	21.00	5,622.50	(853.83)	(27.72)	(17.08)	
C23CIF22	JPN	Retail	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	5.00	1,058.82	(203.29)	(5.65)	(6.10)	
C23CIF22	JPN	Ecommerce	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	20.00	4,235.29	(813.17)	(22.60)	(24.40)	
C23CIF22	JPN	Wholesale	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	18.00	1,732.62	(731.85)	(20.34)	(21.96)	
C23CIF22	KOR	Retail	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	24.00	6,240.00	(975.80)	(31.68)	(27.32)	
C23CIF22	KOR	Ecommerce	GB	Segment1	Product 2498	Red	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	6.00	1,560.00	(243.95)	(7.92)	(6.83)	
C23F222Z	CAN	Wholesale	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	27.00	4,207.79	(1,234.09)	(56.97)	(34.55)	(238.61)
C23F222Z	USA	Ecommerce	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	76.00	12,646.40	(3,473.75)	(115.52)	(97.26)	(303.54)
C23F222Z	USA	Wholesale	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	168.00	13,977.60	(7,678.81)	(255.36)	(215.01)	(670.97
C23F222Z	CHN	Retail	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	3.00	803.21	(137.12)	(3.96)	(2.74)	
C23F222Z	CHN	Ecommerce	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	23.00	6,157.98	(1,051.27)	(30.36)	(21.03)	
C23F222Z	JPN	Retail	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	5.00	1,323.53	(228.54)	(5.65)	(6.86)	
C23F222Z	JPN	Ecommerce	GB	Segment1	Product 2491	Black	Collection1	Leather	6403911390	6403911390	6403.91.6075	New	23.00	6,088.24	(1,051.27)	(25.99)	(31.54)	

Reports built that blended cube - based Margin data with detailed Product/Tariff tablebased data Gave Dr. Martens team extremely granular data that allowed for detailed ad-hoc analysis

# The Solution

Dr Martens & AMCO building in partnership





Timeline

## Value Generated



### Agility & Speed From Weeks to Days

Improved Margin Analysis across all of Dr. Martens **Dynamic Analysis:** products, duty, freight contingency, wholesaler mark ups, VAT

Improved Scenario Modelling Real time **Decision Support** into C-Level executives

**75%** reduction in working days









- Collaboration Dr Martens IT, Finance & AMCO
- Success Factors and Impact Study
- Accountability & Testing
- ✓ Identify Super Users. FTE and back fill



# In Conclusion



# Delivery – In Scope. On Time. On Budget

- ✓ Strong, Effective Solution
- ✓Inspiration to do more









# Thank you!